

IMPORTANT NOTICE

To Sony SxS-1 card users:

Sony has learned of the potential for some recorded video data on some SxS -1 Memory Cards to not be readable.

The SxS-1 memory card models in question are SBS-32G1B, SBS-64G1B, SBS128G1B, 2SBS-32G1B and 2SBS-64G1B. These models also include the alphabet as the first digit of their serial number: R.

How to locate the serial numbers:



Product name	Product serial number
SBS-32G1B, 2SBS-32G1B	Xxxxxxxx
SBS-64G1B, 2SBS-64G1B	R
SBS-128G1B	

Sony has a free software download available to correct this issue (see link below). Should you have an SxS Memory Card with the above serial number, please visit the website below and download the software to update of your card. www.sony.net/Products/promemory/sxssupport/download/tool/SxSSoftwareUpdater2.zip

If you have any questions or need assistance regarding this matter, please call the Sony Technical Support hotline at 1-877-440-3453.

We sincerely apologize for any inconvenience this issue may cause and appreciate your understanding and assistance. Thank you

Sony Electronics Inc.