

THIS PRODUCT IS FOR PROFESSIONAL USE

LIMITED PRODUCT WARRANTY

SONY ELECTRONICS INC. ("Sony") warrants this Product against defects in material or workmanship, as follows:

A. Labor:	For a period of ninety (90) days from the date of purchase, Sony will, at no charge, repair this Product if determined by Sony to be defective. After the warranty period, the Purchaser must pay all labor charges.	
B. Parts:	For a period of one (1) year from the date of purchase Sony will, at no charge, supply new or rebuilt replacements for parts determined by Sony to be defective. After the warranty period, the Purchaser must pay all parts charges.	
C. Territory	Warranty coverage is only valid within the United States, excluding territories.	
D. Exceptions:	Exceptions or limitations to the preceding labor and parts warranty coverage on selected Products are as follows:	
Storage Products	LIMITED WARRANTY COVERAGE PERIOD	
PRODUCT MODEL SERIES		
<ul style="list-style-type: none"> • DSR Recorder/Player (Including MD Series) 	<ul style="list-style-type: none"> • Labor • Parts 	One (1) year One (1) year, except a) VTR Drum assembly, which is warranted for ninety (90) days, and b) DSR-85 VTR Drum Assembly, which is warranted for 1500 Drum rotation hours or ninety (90) days, whichever occurs first.
<ul style="list-style-type: none"> • DNW Recorder/Player 	<ul style="list-style-type: none"> • Parts 	One (1) year, except hybrid Hard Disk Drive which is warranty for five (5) years.
<ul style="list-style-type: none"> • DVW Recorder/Player 	<ul style="list-style-type: none"> • Parts 	One (1) year, except DVW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours, and if operating hours exceeds 1,000 then credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> • MSW Recorder/Player 	<ul style="list-style-type: none"> • Parts 	One (1) year, except MSW Rotary Upper Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> • HDW/BVW/PVW/UVW Recorder/Player 	<ul style="list-style-type: none"> • Parts 	One (1) year, except Rotary Upper Drum Assembly and HDW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 500 hours and if operating hours exceeds 500 then, credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
<ul style="list-style-type: none"> • PDW Recorder/Player SD & HD 422 Versions • PDW-F1600 HD422 Recorder/Player • PDW-D1 Drive Unit (MPEG IMX/DVCAM) 	<ul style="list-style-type: none"> • Labor • Parts 	One (1) year One (1) year, except the Optical Drive System which consists of the BRD-P1, BRD-P2, BRD-P200 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts & labor.
<ul style="list-style-type: none"> • PDW-F30, F70, F75 Recorder/Player • PDW-U1 Drive Unit 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years Two (2) years Product warranty inclusions: <ul style="list-style-type: none"> • Priority Depot service. • Periodic maintenance performed per manufacture specifications. • Software support including priority telephone support. • Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language) or 8:30 A.M. – 5:00 P.M. EST (Spanish language) except Sony holidays.
<ul style="list-style-type: none"> • PDW-70MD,75 MD Recorder/Player 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years Two (2) years <ul style="list-style-type: none"> • Priority Depot service. • Periodic maintenance performed per manufacture specifications. • Software support including priority telephone support. • Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language) or 8:30 A.M. – 5:00 P.M. EST (Spanish language) except Sony holidays.
<ul style="list-style-type: none"> • PMW-EX30 	<ul style="list-style-type: none"> • Labor 	One (1) year

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<ul style="list-style-type: none"> • SRW Recorder/Player 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year</p> <p>One (1) year, except the Drum Assembly which is covered for 3,000 operating hours. Full credit towards replacement is provided for one (1) year or 1,500 hours whichever occurs first. Thereafter, credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (\text{3,000 Hours} - \text{greater of Actual Head Usage Hours or 1,500})}{1,500 \text{ Hours}}$
<ul style="list-style-type: none"> • J/JH Series Compact Player 	<ul style="list-style-type: none"> • Parts 	<p>One (1) year, except the VTR Drum assembly, which is warranted for ninety (90) days</p>
<ul style="list-style-type: none"> • GY Series DTF Data Tape Drive 	<ul style="list-style-type: none"> • Parts 	<p>One (1) year, except Upper Drum Assembly, which is warranted for 2,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards Upper Drum replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (\text{2,000 Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
<ul style="list-style-type: none"> • CSM Library, PDJ series XDCAM Cart 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year on-site</p>
<ul style="list-style-type: none"> • SAIT (stand alone) and CSMADR Library Drives 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Three (3) years</p> <p>Three (3) years , exchange program included</p>
<ul style="list-style-type: none"> • MAV Server • STAS-10/SIU-80 FlexSys 	<ul style="list-style-type: none"> • Parts 	<p>One (1) year, except Hard Disk Drive, which is warranted for five (5) years.</p>
<ul style="list-style-type: none"> • VST/VSR/VSH • Videostore 	<ul style="list-style-type: none"> • Parts 	<p>One (1) year, except Hard Disk Drive, which is warranted for five (5) years.</p>
<ul style="list-style-type: none"> • HVR Series VTR 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year</p> <p>One (1) year with the exception of the drum assembly which is warranted for ninety (90) days</p>
<ul style="list-style-type: none"> • DVO-1000MD • HVO-1000MD 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<ul style="list-style-type: none"> • HDXchange System 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<p>Camera Products</p>		
<p>PRODUCT MODEL SERIES</p>	<p>LIMITED WARRANTY COVERAGE PERIOD</p>	
<ul style="list-style-type: none"> • BVP/DXC Camera 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year</p> <p>One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> • RCP-D50/D51 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<ul style="list-style-type: none"> • DNW/DNV One-Piece Camcorder and Dockable Recorder 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year</p> <p>One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> • DSR Camcorder 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year</p> <p>One (1) year, except a.) VTR Drum assembly, which is warranted for ninety (90) days and b.) Camcorder CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> • BVW/BVV/DVW/PVV/UVW/MSW One-Piece Camcorder and Dockable Recorder 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year</p> <p>One (1) year, except a.) Camcorder Camera CCD Prism Block, which is warranted for two (2) years, and b.) Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (\text{1,000 Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> • HXCD70 (CMOS) 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<ul style="list-style-type: none"> • HDC/F23/F35 Camera and HDW Camcorder • HSC-300K • HXC-100K 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year</p> <p>One (1) year, except a.) CCD Prism Block, which is warranted for two (2) years as follows: Full credit towards replacement during the first twelve (12) months. Thereafter, credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ Months}}$ <p>and b.) HDW Camcorder Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (\text{1,000 Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$

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<ul style="list-style-type: none"> • CCB Series Camera • EVI-300/400 Series • FCB Series Color Camera Module 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Six (6) months Six (6) months</p>
<ul style="list-style-type: none"> • CCM, DFW, EVI-R, XCD Series Camera • EVI-D/EVI-G Series Pan, Tilt, Zoom Color Camera 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<ul style="list-style-type: none"> • XC Series Camera 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Three (3) years Three (3) years</p>
<ul style="list-style-type: none"> • PDW-500 Series SD Cameras • PDW-700 HD 422 Camera • PDW-F800 HD422 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year One (1) year except a) CCD Block which is warranted for two (2) years and b) the Optical Drive System which consists of the BRD-P1, BRD-P2, BRD-P100 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts & labor.</p>
<ul style="list-style-type: none"> • PDW-F300 Series HD Cameras 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Two (2) years Two (2) years</p> <p>Product warranty inclusions:</p> <ul style="list-style-type: none"> • Priority Depot service. • Periodic maintenance performed per manufacture specifications. • Software support including priority telephone support. • Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language) or 8:30 A.M. – 5:00 P.M. EST (Spanish language) except Sony holidays.
<ul style="list-style-type: none"> • HVR Series Camcorder 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year One (1) year with the exception of the drum assembly which is warranted for ninety (90) days.</p>
<ul style="list-style-type: none"> • BRC-300, BRC-H700 • BRC-Z Series 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year One (1) year, except the CCD lock which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> • HDVF-20A,F700A,F9900 • HDVF-C30W,700W,730W 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<ul style="list-style-type: none"> • PMW Camcorder Series • PMW-F3K • PMW-10MD 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<ul style="list-style-type: none"> • PMW-500 	<ul style="list-style-type: none"> • Labor • Parts 	<p>One (1) year One (1) year, except the CCD block which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> • HXR-NX5 • HXR-NX70U • HXR-MC2000U • NEX-FS100U/FS100UK 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<ul style="list-style-type: none"> • HXCU-100K • HSCU-300K 	<ul style="list-style-type: none"> • Labor 	<p>One (1) year</p>
<p><u>Display Products</u></p> <p><u>PRODUCT MODEL SERIES</u></p>		<p><u>LIMITED WARRANTY COVERAGE PERIOD</u></p>
<ul style="list-style-type: none"> • FWD-LX2 Series Professional • KLH-40X1, 40X1/S, 40X1/SS, 40X1/ST, 40X1/T • KLH-W26, W26/S, W26/ST, W26/T, W32, W32/S, W32/ST, W32/T 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Two (2) years Two (2) years, except the panel, which is warranted against defect for one (1) year. Normal wear (decreased brightness) and image retention (permanent imprint of stationary images on the plasma display) are not covered.</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> • At Sony’s discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony’s cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase. • 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase. <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</p>

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<ul style="list-style-type: none"> • FWD-S42E1 • FWD-S42H1/S47H1 • FWD-S27H1TOUCH, S42E1TOUCH, S42H1TOUCH • GXD-L52H1/L65H1 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Three (3) years Three (3) years</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> • At Sony’s discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony’s cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase. • 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase. <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</p>
<ul style="list-style-type: none"> • KDL-32M4000/9, 32M4000/91, 32M4000/92, 32M4000/93, 32M4000/95, 32M4000/98 • KDL-37M4000/9, 37M4000/91, 37M4000/92, 37M4000/93, 37M4000/95, 37M4000/98 • KDL-32S5100/9, 40S5100/9, 46S5100/9, 52S5100/9 • KDL-40SL140/9, 40SL140/91, 40SL140/92, 40SL140/93, 40SL140/98 • KDL-46SL140/9, 46SL140/91, 46SL140/92, 46SL140/93, 46SL140/95, 46SL140/98 • KDL-32EX400/H, 40EX400/H, 46EX400/H, 55EX500/H 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Two (2) years Two (2) years</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> • At Sony’s discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony’s cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase. • 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase. <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</p>
<ul style="list-style-type: none"> • BVM-L series • BVM-E series • BVM-F series • PVM-L series • SRM series • LMD series (non-Security models) • BKM accessories 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Three (3) years Three (3) years</p>
<ul style="list-style-type: none"> • PVM-740 • PVM-1741 • PVM-2541 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Two (2) years Two (2) years</p>
<ul style="list-style-type: none"> • VPL-C/D/E/F/M/P Series Front Projector Products 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Three (3) years except units purchased before March 2005 which were warranted for two (2) years. Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty period and (b) units purchased before March 2005 which were warranted for two (2) years with the exception of the LMP series projector lamp which was warranted for ninety (90) days (c) the optical block assembly is covered for three (3) years or 2500 hours, whichever occurs first for units purchased between April 2005 to May 2008.</p> <ul style="list-style-type: none"> • OTS Loaner Unit: Available during 1st year after product purchase. <p>* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/OTS</p>
<ul style="list-style-type: none"> • VPL-FH300/FW300 	<ul style="list-style-type: none"> • Labor • Parts 	<p>Three (3) years Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty period</p>

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<ul style="list-style-type: none"> • VPL-VW100/P 	<ul style="list-style-type: none"> • Labor • Parts 	Three (3) years Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty period
<ul style="list-style-type: none"> • SRX-R105,110, SRX-S105,110 • SRX-T105,110, 420 • LKRI-001,002,003,004, 005 • LKR-LZ115, 117, 119, 122, 140 • LKRX-2042A 	<ul style="list-style-type: none"> • Labor • Parts 	One (1) year on-site. One (1) year, except the LKR-X100 series projector lamp which is warranted for 90 days or 200 hours whichever occurs first.
<ul style="list-style-type: none"> • SRX-R200 Series Digital Cinema Systems and Projectors • SRX-R320 Digital Cinema Projector • LKR-LZ111C, 114C, 116C 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years on-site Two (2) years, except the LKR-X series projector lamps which are warranted from non ignition or rupture as follows: 2.0 kW- 2400 hours 3.0 kW- 1000 hours 4.2 kW- 500 hours
<ul style="list-style-type: none"> • LMT Series Media Block 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years on-site Two (2) years
<ul style="list-style-type: none"> • BZMD-1000 ImageCoreHD 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years Two (2) years
<ul style="list-style-type: none"> • VSP-NS7 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years Two (2) years
<u>Printer Products</u> <u>PRODUCT MODEL SERIES</u>	<u>LIMITED WARRANTY COVERAGE PERIOD</u>	
<ul style="list-style-type: none"> • UP-BC Series, UP-CR series, UP-CX series, UP-D series, UP-DR series, UP-GR series • UP-D "MD" suffix Printers 	<ul style="list-style-type: none"> • Labor • Parts 	One (1) year One (1) year, except a.) Thermal Head, which is warranted for one (1) year or 10,000 prints, whichever occurs first.
<ul style="list-style-type: none"> • UPX ID Printer System 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • UPD-77MD 		Product warranty inclusion: One (1) year advanced product exchange. * FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE
<ul style="list-style-type: none"> • UPD-F500, UPD-F550 Digital Film Imager • UPD-F750 	<ul style="list-style-type: none"> • Labor • Parts 	One (1) year One (1) year with exception of thermal head which is warranted for three (3) years or 50,000 prints, whichever occurs first
<ul style="list-style-type: none"> • UPD-F750/W2, UPD-F750TNB/W2, UPD-F750/PAC1 Digital Mammography Film Imager 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years* Two (2) years with exception of thermal head which is warranted for (3) years or 50,000 prints, whichever occurs first* *Effective for purchases from August 1, 2010 through March 26, 2011. Purchase prior to August 1, 2010 and after March 26, 2011 is warranted for one (1) year.
<ul style="list-style-type: none"> • UPD-F500/M1 FilmStation 		Product warranty inclusion: Four (4) years advanced product exchange. * FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE
<ul style="list-style-type: none"> • UPD-F500/M2 FilmStation 		Product warranty inclusion: Five (5) years advanced product exchange. * FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE
<ul style="list-style-type: none"> • UPA-PC Series and UPA-PSPAC Picture Station Digital Photo Finishing System 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • UP-970AD, 990AD 	<ul style="list-style-type: none"> • Labor 	One (1) year

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Security Products		
PRODUCT MODEL SERIES	LIMITED WARRANTY COVERAGE PERIOD	
<ul style="list-style-type: none"> • SNC series Network Cameras • SNT series Video Servers • UNI accessories 	<ul style="list-style-type: none"> • Labor • Parts 	Three (3) years* (except SNC-Z20 & SNC-RZ30 which is warranted for one (1) year.) Three (3) years* (except SNC-Z20 & SNC-RZ30 which is warranted for one (1) year.) * Purchases on or after July 1, 2010. Purchases prior to July 1, 2010 are warranted for one (1) year.
<ul style="list-style-type: none"> • SSC series Video Camera 	<ul style="list-style-type: none"> • Labor • Parts 	Three (3) years Three (3) years except the camera lens which is warranted for one (1) year
<ul style="list-style-type: none"> • LMD series monitors 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • HSR, HSRA series Digital Video Recorder 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years Two (2) years
<ul style="list-style-type: none"> • NSR Series Network Surveillance Recorder 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • YS, YT, SNCA, NSBK, RMM accessories 	<ul style="list-style-type: none"> • Labor 	One (1) year
Other Products		
PRODUCT MODEL SERIES	LIMITED WARRANTY COVERAGE PERIOD	
<ul style="list-style-type: none"> • DMX-R100 Digital Audio Mixer 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • Wired Microphone 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • DMW Series XPRI Editor 	<ul style="list-style-type: none"> • Parts 	One (1) year, except DMW-ST001/2 and OS Hard Disk Drive warranted for three (3) years.
<ul style="list-style-type: none"> • LLC Learning Systems 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years Two (2) years, except LL Control Console circuit boards, which are warranted for three (3) years.
<ul style="list-style-type: none"> • PCS-1/11/ TL30/TL50/ G50/70 Series/PCS-HG90 Videoconference Systems 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • FIU-710 Fingerprint ID Unit • FIUK-100 USB Serial Cable 	<ul style="list-style-type: none"> • Parts 	One (1) year on hardware only
<ul style="list-style-type: none"> • MVS-6000, MVS-7000X, MVS-8000A, MVS-8000G, MVS-8000X, DVS-9000 • MKS Accessories for MVS Units 	<ul style="list-style-type: none"> • Labor • Parts 	Two (2) years Two (2) years Product warranty inclusions: <ul style="list-style-type: none"> • Next business day on-site priority response. • Periodic maintenance performed per manufacturer's specifications. • Software support including priority telephone support. • Toll-free telephone technical support 24/7/365 (English language only)
<ul style="list-style-type: none"> • DFS-800 • DFS-900M • BKDF Accessories for DFS-900M 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • MPE-200 	<ul style="list-style-type: none"> • Labor 	One (1) year
<ul style="list-style-type: none"> • PCM-M10 	<ul style="list-style-type: none"> • Labor 	One (1) year, exchange program included
<ul style="list-style-type: none"> • Opsigate (CMDS-100) 	<ul style="list-style-type: none"> • Labor • Parts 	Three (3) years (hardware) Three (3) years (hardware) Product warranty inclusions <ul style="list-style-type: none"> • Hardware: Pass through from HP: 24/7 Four (4) hours response (hardware only) • Software: Sold with a mandatory 1, 2 or 3 year support pack

During the labor warranty period, to repair the Product, Purchaser will either return the defective Product, freight prepaid, or deliver it to a Sony Service Center or to a service facility authorized by Sony. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection. Sony will return the repaired Product freight prepaid to Purchaser. All freight costs associated with replacement of warranty parts after expiration of the original labor warranty period are the responsibility of the Purchaser. Sony is not obligated to provide Purchaser with a substitute unit during the warranty period or at any time. For an additional fee, Sony field service and support at the Purchaser's location is available to Purchaser at Sony's prevailing per incident billable rates for such service subject to availability.

The limited warranty stated on this card is subject to all of the following terms and conditions.

TERMS AND CONDITIONS

1. NOTIFICATION OF CLAIMS; WARRANTY SERVICE: If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. **If after investigation Sony determines that the reported problem was not covered by the warranty, Purchaser shall pay Sony for the cost of investigating the problem at its then prevailing per incident billable rate.** No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.

2. EXCLUSIVE REMEDY; ACCEPTANCE: Purchaser's exclusive remedy and Sony's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect, then, and only in such event, shall Sony refund to Purchaser the purchase price for such Product. Purchaser's failure to make a claim as provided in paragraph 1 above or continued use of the Product shall constitute an unqualified acceptance of such Product and a waiver by Purchaser of all claims thereto.

3. EXCEPTIONS TO LIMITED WARRANTY: Sony shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use; negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual, failure of the end-user to follow the maintenance procedures in the service manual for the Product where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Sony excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Sony to the Purchaser. Sony also excludes from warranty coverage consumable items such as fuses and batteries.

All software and accompanying documentation furnished with, or as part of the Product is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

4. CUSTOMER DATA

Customer shall be solely responsible for maintaining backup data necessary to replace Customer data lost or damaged from any cause.

5. PROOF OF PURCHASE: The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.

6. PRODUCT REGISTRATION: Registration of any Product or of this limited warranty is voluntary; failure to register will not diminish any rights available under this warranty.

DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTIES, SONY HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. SONY HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PRODUCT IS COMPATIBLE WITH ANY COMBINATION OF NON-SONY PRODUCTS PURCHASER MAY CHOOSE TO CONNECT TO THE PRODUCT.

LIMITATION OF LIABILITY

THE LIABILITY OF SONY, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL SONY BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

For further information and the name of the nearest authorized Sony service facility contact:

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