

LIMITED PARTS WARRANTY

SONY ELECTRONICS INC. ("SONY") warrants this Part against defects in material or workmanship as follows:

Sony will supply new or rebuilt replacement parts, or issue a credit towards the purchase thereof, for defective Parts for a period of ninety (90) days from the date of shipment or, if installation of the Part is performed exclusively by Sony, from the date of installation, exceptions are as follows:

PRODUCT	PART DESCRIPTION	PART WARRANTY COVERAGE
<u>Storage Products</u>		
<ul style="list-style-type: none"> BVW, DVW, DNW, HDW , J/JH series , MSW, PVW,SRW, /UVW Recorder/Player 	Complete Drum Assembly:	One (1) year
	Hard Disk Drive(DNW):	One (1) year
	Rotary Upper Drum/ Mid-Drum Assembly:	One (1) year or 1,500 operating hours, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assembly Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{1000 \text{ Hours}}$
<ul style="list-style-type: none"> D1/D2 Recorder/Player DTF GY-10D 	Lower and Complete Drum Assembly:	One (1) year
	Rotary Upper Drum/ DTF Mid-Drum:	Six (6) months or 1,000 operating hours, whichever occurs first. Full credit during the first 100 hours. Prorated on a linear scale thereafter. $\text{Credit} = \frac{\text{Current Assembly Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{900 \text{ Hours}}$
<ul style="list-style-type: none"> DIR series 	Complete Drum Assembly:	One (1) year
	Rotary Upper Drum Assembly:	Ninety (90) days or 500 operating hours, whichever occurs first. Full credit toward replacement provided during the first 50 hours. Thereafter credit towards replacement is prorated. $\text{Credit} = \frac{\text{Current Assembly Price} \times (500 \text{ Hours} - \text{Actual Head Usage Hours})}{450 \text{ Hours}}$
<ul style="list-style-type: none"> DTF/ADI GY Series Data Storage ADI Series Data 	Complete Drum:	One (1) year
	GY-10D and ADI-1150D Inner Drum:	One (1) year or 1,000 operating hours, whichever occurs first.
	Upper Drum:	One (1) year or 2,000 operating hours, whichever occurs first. Full credit during the first 1,000 hours. Prorated on a linear scale thereafter. $\text{Credit} = \frac{\text{Current Assembly Price} \times (2,000 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
<ul style="list-style-type: none"> MAV series RAID 	Hard Disk Drive:	One (1) year
<ul style="list-style-type: none"> VST,VSR,VSH Videostore 	Hard Disk Drive:	One (1) year
<u>Camera Products</u>		
<ul style="list-style-type: none"> HDC , F23, F35 Cameras, and HDW Camcorder 	Complete Drum Assembly:	One (1) year
	CCD Prism Block:	Two (2) years as follows: Full credit towards replacement during the first twelve months. Thereafter, credit towards replacement is prorated: $\text{Credit} = \frac{\text{Current Assembly Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ months}}$
	Upper Drum Assembly:	One year or 1,000 operating hours, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assembly Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> PDW, PDW-F series 	CCD Prism Block	Two (2) years as follows: Full credit towards replacement during the first twelve months.

Thereafter, credit towards replacement is prorated:

$$\text{Credit} = \frac{\text{Current Assembly Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ months}}$$

- BRC-300, BRC-H700 CCD Prism Block Two (2) years as follows: Full credit towards replacement during the first twelve months. Thereafter, credit towards replacement is prorated:

$$\text{Credit} = \frac{\text{Current Assembly Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ months}}$$

- BVW, BVV, DNW, DVW, MSW, PVV, UVW Camcorder & Dockable Recorder Complete Drum Assembly: One (1) year
- Rotary Upper Drum: One (1) year or 1,000 operating hours, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows:

$$\text{Credit} = \frac{\text{Current Assembly Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$$

- CCD Prism Block Two (2) years as follows: Full credit towards replacement during the first twelve months. Thereafter, credit towards replacement is prorated:

$$\text{Credit} = \frac{\text{Current Assembly Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ months}}$$

- BVP, DSR, DXC, CCD Prism Block Two (2) years as follows: Full credit towards replacement during the first twelve months. Thereafter, credit towards replacement is prorated:

$$\text{Credit} = \frac{\text{Current Assembly Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ months}}$$

Display Products

- BVM, BVMD, HVM, PGM, PVM, RVP CRT: One (1) year
- VPH, VPL - C/D/E/F/P Series Front projector products Digital Optical Block One (1) year
- PFM & FWD series Professional Plasma PFM Plasma Display Element: One (1) year
- SRX-R105, 110, SRX-S105, 110 Projector lamp 90 days or 200 operating hours, whichever occurs first

Other Products

- SX AUDIO CONFERENCING CCP Ferrite Head: Two (2) years
- UPDF500, UP-D70 Thermal Head: One (1) year or 10,000 prints, whichever occurs first
- LL LEARNING SYSTEMS LL Control Console Circuit Board: One (1) years
- ES-7 EditStation Hard Disk Drive: One (1) year

During the warranty period Purchaser must return the defective Part, freight prepaid. Sony is not obligated to provide Purchaser with a substitute product in which the Part is used during the warranty period or at any time.

TERMS AND CONDITIONS

1. NOTIFICATION OF CLAIMS: WARRANTY SERVICE: If Purchaser discovers that any replacement part purchased through the Professional Services Parts Operations (“Parts”) has proven defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. Sony will charge the Purchaser for replacement parts and will credit the Purchaser if Sony determines that the parts are covered by the warranty after the defective unit has been returned. If after investigation Sony determines that the reported problem was not covered by the warranty, we reserve the right to charge the Purchaser for the cost of investigating the problem at its then prevailing time-and-materials rate. No replacement by Purchaser of any part

thereof shall extend the warranty period as to the entire Product for which the Part is used. The specific warranty on the replacement part only shall be in effect for a period of ninety (90) days following its shipment, except where indicated above.

2. EXCLUSIVE REMEDY: ACCEPTANCE: Purchaser's exclusive remedy and Sony's sole obligation is to supply a new or rebuilt replacement part, or issue a credit towards the purchase thereof, for any defective part covered by this warranty, failing which Sony shall refund to Purchaser the purchase price for such part. Purchaser's failure to make a claim as provided in paragraph 1 above or continued use of the Part shall constitute an unqualified acceptance of such Part and a waiver by Purchaser of claims thereto.

3. EXCEPTIONS TO LIMITED WARRANTY: Sony shall have no liability or obligation to Purchaser with respect to any Part requiring service during the warranty period which is subjected to the following: abuse; improper use; negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual; failure of the end-user to follow the maintenance procedures in the service manual for the product in which the Part is used where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of unit outside of the published environment and electrical parameters, or if such Parts original identification (e.g., trademark, serial number) markings have been defaced, altered or removed. Sony excludes from warranty coverage Parts sold AS IS and /or WITH ALL FAULTS and excludes used Parts which have not been sold by Sony to the Purchaser. Sony also excludes from warranty coverage Parts located outside of the United States and Puerto Rico, and consumable items such as fuses and batteries.

DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTIES, SONY HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. SONY HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PART IS COMPATIBLE WITH ANY COMBINATION OF NON-SONY PRODUCTS TO WHICH THE PURCHASER MAY CONNECT THE PART.

LIMITATION OF LIABILITY

THE LIABILITY OF SONY, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PART WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL SONY BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

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