SHIP UNIT TO:

Laredo Customer Satisfaction Center
Sony Electronics Inc.
Attn: Customer Service
10227 Crossroads Loop
Suite C
Laredo, TX 78045
Phone: 866-357-6230
Fax: 956-728-2132

SONY

Please complete this form to expedite your repair

Please read and complete all entries on this form to assist us in the repair of your unit. You will expedite your repair by determining your payment method and pre-approving the flat rate charges shown below. Proper completion of the data below will improve your turnaround time.

➔ **Upon completion of this form, please enclose it and any other paperwork with your unit and ship to the address shown above.**

Note: If your company is tax exempt, we must receive a copy of your tax-exempt certificate with the shipment, or you will be charged applicable taxes.

Monitor Protection Express Flat Rate: $279.00

Models Included: LMD-1950MD, LMD-2140MD, LMD-2450MD, LMD-3250MD

Flat rate includes the replacement protection panel, labor, and standard return shipment.

MODEL # _____ SERIAL _____

_____
COMPANY NAME

_____
ADDRESS

_____
CITY STATE ZIP

PAYMENT METHOD (Please check one):

____ BILL MY SONY ACCOUNT # _____

____ CHARGE MY VISA, AMEX, OR MASTERCARD # _____ EXP _____

NAME (as it appears on your account or credit card) _____

I HAVE READ AND UNDERSTAND THE ABOVE INFORMATION. THIS REPAIR IS **PRE-APPROVED** UP TO THE ABOVE FLAT RATE AMOUNT. IF AN ESTIMATE IS PROVIDED DUE TO THE CONDITION OF THE UNIT THAT WOULD INVALIDATE THE FLAT RATE OFFER, A MINIMUM ($130 + S/H) WILL BE CHARGED IF THE REPAIR ESTIMATE IS REFUSED.

MY PAYMENT METHOD IS INDICATED ABOVE.

_____
PLEASE PRINT YOUR NAME (as it appears on your Sony account or credit card)

_____
AUTHORIZED SIGNATURE

_____
PHONE NUMBER EMAIL ADDRESS DATE

Effective 5/09